Accessing OUHSC

Requirements to log into Topaz Elements:

1. Access granted by the IACUC or IBC.
2. Pulse secure connection via gate.net.ou.edu. (See instructions below)
3. Silverlight compatible browser.

Note: If you are off campus, you must also connect via VPN (connect.ouhsc.edu). Contact your Tier-1 for support or visit http://connect.ouhsc.edu.

Steps to Access TOPAZ Elements:

<table>
<thead>
<tr>
<th>New Employees/Investigators:</th>
<th>Current Employees:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact</td>
<td>Permissions have been pre-set into TOPAZ Elements.</td>
</tr>
<tr>
<td>• IACUC (<a href="mailto:IACUC@ouhsc.edu">IACUC@ouhsc.edu</a>)</td>
<td>To set up Pulse Secure Client for “gate.net.ou.edu,” see instructions below.</td>
</tr>
<tr>
<td>• IBC (<a href="mailto:IBC@OUHSC.EDU">IBC@OUHSC.EDU</a>)</td>
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IACUC/IBC will create a user account in Elements and set permissions.

IACUC/IBC will submit a ticket to the IT Service Desk for the user to be added to the “UAC-Topaz” security group.

The user and/or Tier 1 will install the Pulse Secure client app for “gate.net.ou.edu” on the user’s computer. For instructions, see below.

NOTE: Users must be added to the “UAC-Topaz” security group by IT in order to access Elements. The Pulse Secure client app will not “connect” if this UAC permission is not in place.

If you have downloaded and successfully logged into Pulse Secure but are still unable to access Elements or if you are able to log into Elements but do not see any menu options, please contact the IBC office at IBC@ouhsc.edu for assistance.
Step 1: Download Pulse Secure Client

*If you have the icon on your desktop, skip to step 2.*

If Junos Pulse Secure is already installed on your computer there will be an Icon in the taskbar tray in the lower right of the screen. The green arrow indicates that you are logged in and connected.
If the Junos Pulse Secure UAC agent is **NOT** installed on your computer, you will need to install it in order to access anything in the Shared Service Data Center behind the firewall.

From your computer browser (Internet Explorer, Chrome, Firefox, etc.) enter “gate.net.ou.edu” into the address line of the browser.

Enter your username and password and leave the “Realm” as HSC Users. Sign In.

The Windows User Account Control requires that you give permission to make changes.
When this screen comes up, click the "Install" button in the bar at the bottom.

Again, the Windows User Account Control requires that you give permission to make changes.

Granting yet more permission by clicking "Allow".
One more time, click “Always” or “Yes” to continue.

Finally, something is happening. Downloading.

And more downloading.

Then, all of a sudden...BAM!
You are kicked out and have to log in again.

Enter your username and password and leave the “Realm” as HSC Users. Sign In.

Loading… This time, Pulse Secure is actually installing.

Again, the Windows User Account Control requires that you give permission to make changes.
Give permission to download and install by clicking “Always” or “Yes”.

Downloading takes a while….

Enough with the permissions already! Just do it! 
Again, the Windows User Account Control requires that you give permission to make changes.
This takes a very long time....
Gets down to 10-15 seconds and sits there for a couple of minutes on some machines.
Finally…

After it installs, it will configure itself using the credentials you used to log into the computer.
There will be an Icon in the taskbar tray in the lower right of the screen.

Sometimes it can take a while to connect.
You will get the three traveling dots for a bit and then it eventually connects, usually.

The green arrow indicates that you are logged in and connected.
If there is no green arrow, only the white “S”, Pulse is not connected.
If there are scrolling dots in a green bar below the “S”, this means that it is trying to connect.

NOTE:
In addition to having the Junos Pulse Secure agent installed on your computer, you must also be a member of an appropriate Active Directory Security Group in order to connect and access the resources in the Shared Services Data Center for which you are authorized.
Step 2: Connect to "gate.net.ou.edu."

If Junos Pulse Secure is already installed on your computer there will be an icon in the taskbar tray in the lower right of the screen. The green arrow indicates that you are logged in and connected.

If you double click on this icon you will see this window.

The green circle with a check mark indicates that it is connected and working.

If for some reason it is not connected, click the "Connect" button.
If “S2 IC (gate.net.ou.edu) is not listed under “Connections”:

Click the “+” mark (see yellow arrow below).

Type: “S2 IC (gate.net.ou.edu)” under “Name.”

Type: “gate.net.ou.edu” under “Server URL.”

Click “Connect.”
Step 3: Log In

If you are logging onto a computer that already has Pulse Secure installed, you will need to log into it in order to connect.

When you log into the computer you will be presented with this window after Pulse loads. Select the “HSC Users” Realm and the “Save settings” box. This will keep you from having to do this every time you login.

Enter your OUHSC campus username and password. Again, select the “Save settings” box to keep from having to enter your credentials every time you login.

You should now be connected and can be verified as described above.